Taylor Brooks

From: Nordstrom, Lisa <LNordstrom@idahopower.com>

Sent: Monday, December 6, 2021 2:40 PM

To: Taylor Brooks

Subject: Pecchenino questions

Hi Taylor,

It was nice chatting with you a bit this afternoon and I appreciate you taking up the Pecchenino matter. I followed up on the two questions you raised with Engineering Leader Brent Van Patten and received the following information:

- <u>Irrigation Pipe</u>: The pipe necessary to repair/replace the damaged pipe was delivered on or about November 23, 2020, and was installed to Mr. Pecchenino's satisfaction. Idaho Power personnel was present when this occurred and the Company believes this issue is resolved.
- <u>Debris Removal</u>: As noted in paragraphs 48 and 49 of Idaho Power's Answer, the work to cut and arrange the
 deadwood at the base of the trees complied with Idaho Power's policies and met its expectations. The
 deadwood that remained on Mr. Pecchenino's property was not left in a condition that was worse off than that
 of similarly situated customers. While adequate from Idaho Power's perspective, Mr. Van Patten ideally would
 have liked it to be cut and arranged more neatly to exceed his personal expectations. Idaho Power offered to do
 this as a courtesy to Mr. Pecchenino unrelated to his disability, but Mr. Pecchenino did not want Idaho Power to
 return to the property.

Hopefully that clears up any remaining questions, but if not, please let me know.

Lisa Nordstrom

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